



March 23, 2020

**RE: Coronavirus Update**

To our Valued Inductor and Resolver Customers

API Delevan would like to thank all of our customers for the partnership they have entrusted us with. We have gotten through challenging times in the past and will get through this tumultuous time together. The steps being taken by federal, state and local authorities are designed to limit the exponential spread of this virus, not overwhelm the health care system, and save lives. API Delevan will do everything it can to comply with these requests with a focus on the health and safety of our employees, our business partners and fellow citizens in the community.

We recognize that these unusual circumstances create significant uncertainty and uneasiness in the professional and personal lives of our employees, customers, and others throughout the world. While our number one priority is the well-being of our employees and families, their job security, and time needed for family emergencies, we also know the importance of protecting our company and the jobs and incomes of our customers and suppliers who provide countless jobs around the world.

On March 18, 2020, New York State Governor Andrew Cuomo issued Executive Order 202.6 effective March 20, 2020. In compliance with this order, API Delevan has instituted an office wide "Work from Home" policy. As an Essential Business Supplier, our manufacturing team is continuing operations with enhanced procedures for cleanliness and social spacing.

**At this time, we do not anticipate any significant delivery delays related to COVID-19. Please feel free to contact our Customer Service team with any questions you may have regarding your current requirements.**

Our support teams...Sales, Engineering teams, as well as members of our Marketing, Human Resource, Accounting/Finance, and IT teams, are fully functional, working remotely, but remaining fully connected to the business operations via VPN and Teams.

API Delevan remains committed to our employees, our communities, and our customers and will continue to provide the best possible support to all.

In this every changing environment, please look to our website, [www.delevan.com](http://www.delevan.com) for regular updates and status of our company.

We're in this together!

Brian Reuss  
General Manager

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